Executive Director: Robert Fiume



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## Routes to Be Cut Due to Stay At Home Order Demand Response Will Be Available for Life-Essential Trips Only

Scranton, Pa. – The County of Lackawanna Transit System (COLTS) will provide modified service only beginning Tuesday, March 31. The following routes will run on compressed Saturday schedules: #12 Jessup, #18 Petersburg, #28 Pittston, #31 Old Forge, #34 Keyser Valley, #41 High Works, #43 Viewmont/Bangor, #46 Mall Circulator, and #52 Carbondale. The schedule for these routes is attached. The #71 Evening City Circle North and #72 Evening City Circle South will run on their regular weekday schedules. <u>No other fixed routes will be serviced except the routes listed above. All service will be Monday through Friday only.</u> Rides will still be free until April 10.

Demand Response Service <u>will</u> be available through COLTS' Shared Ride Program for passengers to make life-essential trips in areas not serviced by the routes listed above. This service will be provided Monday through Friday from 7 a.m. to 6 p.m. Trip request does not guarantee service. Passengers can call (570) 963-6795 and press 1 at the prompt to request service. Passengers requesting service are asked to have times and correct addresses for both locations ready when they call. Passengers must allow 24 hours' notice for trips; there will be no sameday trips. Only trips deemed life-essential (work, medical, grocery store, and pharmacy) will be provided. The full list of grocery stores that will be served is listed at <u>coltsbus.com</u>; a maximum of two hours will be allowed on grocery store trips. Passengers may call with requests between 8 a.m. and 4 p.m. Monday through Friday.

"This is an unprecedented time for all of us," said Executive Director Bob Fiume. "We ask for understanding and patience from our passengers as we navigate these unchartered waters. We are all in this together."