



TRANSIT DEVELOPMENT PLAN

Shaping the future of public transportation across Lackawanna County.

THE PROJECT AT A GLANCE

► A Roadmap for Better Transit

The Lackawanna County Transit System (COLTS) is creating a Transit Development Plan (TDP), which serves as a straightforward, actionable guide for the growth and enhancement of public transportation over the next five years. This plan carefully examines current bus service performance, gathers input from riders and residents who rely on it, and proposes realistic strategies to improve transit reliability, convenience, and connectivity to key destinations.

This planning effort will support COLTS in addressing the community's changing needs effectively, both now and moving forward.

PLAIN & SIMPLE

► What Is a TDP?

A TDP is a short-term strategic plan, typically covering five years, acting as a roadmap for the future of public transit in our community. It assesses the current system's performance and outlines a realistic plan for its future development.

To develop that roadmap, a TDP performs three key actions. It first evaluates current system performance by measuring ridership, on-time reliability, route efficiency, and how well current services meet demand. Next, it analyzes changing travel patterns, considering where people live, work, shop, and go to school, along with how these needs evolve over time. Lastly, it assesses community needs by collecting input directly from riders, residents, employers, and local stakeholders.

Building on this, the plan converts these insights into clear, prioritized recommendations for routes, schedules, facilities, and service investments. These specific changes aim to make transit more convenient, reliable, and accessible for all users.

WHY IT MATTERS

► Benefits



Better Service

Routes and schedules matched to real travel patterns.



Smarter Investment

Data-driven decisions that maximize limited resources.



Community Voice

Changes shaped by the people who ride the system.



Improved Access

Stronger links to jobs, healthcare, and education.

BUILT FOR WHAT'S AHEAD

► One Plan, Many Wins

The TDP gives COLTS a fundable, phased roadmap for growth—built on evidence and community priorities, not guesswork. It's how a good bus system becomes a great one.

WHERE WE ARE TODAY

► The COLTS Fixed-Route Bus System

A snapshot of the service the plan is built to strengthen.

23

Bus Routes
18 on Saturdays

35

Municipalities Served

34

Buses in the Fleet
and 37 vehicles for shared ride services

878K

Annual Passenger Trips
Systemwide in 2025

6

Days of Service / Week

**Lackawanna
Transit Center**

Downtown Scranton hub

PRIORITIZING PEOPLE

► Plan Considerations

The County of Lackawanna is home to a variety of communities with diverse ages, backgrounds, and needs. The COLTS TDP will balance considerations such as:



ADA
Accessibility



Economic
Challenges and
Opportunities



Housing and
Development
Patterns



Access to
Resources and
Services



Cultural
Background and
Language



Mobility
Support

YOUR VOICE DRIVES THE PLAN

► Get Involved



VISIT THE PROJECT WEBSITE

Learn more about the plan,
view updates, and find ways
to get involved.

<https://coltsbus.com/tdp/>



SCAN THE QR CODE

Use your phone
camera to visit
the website and
share your input!



SHARE YOUR FEEDBACK

Your voice helps shape
better transit for today
and tomorrow.

HOW THE PLAN COMES TOGETHER

► The Planning Process

1

Existing Conditions

Analyze current routes, ridership,
on-time performance and demographics.

2

Community Engagement

Survey riders and residents and
host pop-up events across the county.

3

Needs and Market Assessment

Identify gaps, unmet demand, and
opportunities for growth.

4

Service Recommendations

Develop and test route, schedule, and
facility options.

5

Final Plan and Implementation

Deliver a prioritized, phased roadmap
COLTS can act on.

#COLTS

#YourStopYourSay

